

ECOSERVICES, LLC WEBSITE PRIVACY NOTICE

EcoServices, LLC, including its branches EcoServices, LLC (NL) and EcoServices, LLC (UK) (collectively, "EcoServices") is responsible for this website and is committed to respecting the privacy of visitors to all parts of this website. EcoServices has implemented technical, administrative and physical measures to safeguard any personal information that we may collect.

This Privacy Notice describes our practices related to personal information collected through EcoServices website, unless there is a separate privacy notice for the website.

EcoServices has a separate Employees and Covered Persons Privacy Notice that covers personal information that EcoServices may collect and process separate and apart from its website.

This Privacy Notice applies to visitors of EcoServices' websites and pages that link to this Privacy Notice. Individual websites for EcoServices services and products may adopt different privacy notices because the transactions taking place on those websites may be different. If an EcoServices webpage has its own privacy notice, the provisions of that notice apply to that website.

1. What personal information does EcoServices collect?

EcoServices monitors user traffic patterns throughout the website according to a user's domain name, browser type, date and time of access, and pages viewed. This information is collected in order to measure the number of visitors to our website and to determine which areas users find useful based upon the traffic to particular areas. EcoServices may use this information to enhance visitors' experience and to better prepare future content based on the interests of visitors.

A visitor to our website may be asked to provide personal information to receive a response or some other service from EcoServices. The personal information that you may be requested to provide includes your name, email address and any information that you choose to provide. The collection of information will be transparent to you – you will be asked for it and will have the opportunity to decide whether or not to provide it. If you choose not to provide any of the personal information requested, EcoServices may be unable to complete the transaction you have requested.

Your mobile provider may have a conflicting privacy position that captures personal information when you visit our website, but EcoServices is not responsible for and does not control how other parties may collect your information when you access our website(s).

2. How does EcoServices use the personal information it collects?

Any personal information collected will only be used to:

- conduct basic business operations, such as communicate with customers and business planning;
- provide the information, item or service you have requested;
- communicate with you about products, services and events relating to EcoServices;
- improve our products, services and websites;
- verify your identity to ensure security for one of the other purposes listed here;
- respond to a legitimate legal request from law enforcement authorities or other government regulators;
- investigate suspected or actual illegal activity;
- support the sale or transfer of all or a portion of our business or assets (including through bankruptcy); and/or
- conduct investigations to ensure compliance with, and comply with, legal obligations.

Except where used in support of a contract with you or to fulfill a legal obligation, our use of your personal information will be only for legitimate business interests as set forth above.

3. Where does EcoServices store your information?

Because EcoServices is a global company with locations in different countries, we may transfer your information from one legal entity to another or from one country to another in order to accomplish the purposes listed above. These countries include, at a minimum, the United States, the many of the member states of the European Union, Canada and other countries, including some in the Middle East and Asia. We will transfer your personal information consistent with applicable legal requirements and only to the extent necessary for the purposes set forth above.

EcoServices relies on available legal mechanisms to enable the legal transfer of personal information across borders. To the extent that EcoServices relies on the standard contractual clauses (also called the model clauses) or Binding Corporate Rules to authorize transfer, EcoServices will comply with those requirements, including where there may be a conflict between those requirements and this Notice.

4. Does EcoServices use your personal information to contact you?

EcoServices does not use the personal information collected on this website to contact you except in response to a direct inquiry. Does EcoServices share the information it collects with any third parties?

EcoServices may share your Personal Information with our branch operations.. When EcoServices transfers your Personal Information in that manner, it will do so consistent with

applicable law and EcoServices' Binding Corporate Rules, which are available on the upper right side of this page.

In addition, EcoServices may provide access to or share Personal Information on an as-needed basis with third parties, such as trusted service providers, consultants and contractors who are granted access to EcoServices facilities or systems, and with government agencies and others as required by law. EcoServices will only share your information outside EcoServices to:

- allow service providers EcoServices has retained to perform services on our behalf. In those cases, EcoServices will only share the information with service providers for the purposes outlined above. These service providers are contractually restricted from using or disclosing the information except when it is necessary to perform services on our behalf or to comply with legal requirements;
- comply with legal obligations, including but not limited, to complying with tax and regulatory obligations, sharing data with labor/trade unions and works councils, and responding to a court proceeding or a legitimate legal request from law enforcement authorities or other government regulators;
- investigate suspected or actual illegal activity;
- prevent physical harm or financial loss; or
- support the sale or transfer of all or a portion of our business or assets (including through bankruptcy).

Your personal information may also be maintained and processed by our service providers in countries other than the one in which it was collected, such as the United States, member states of the European Union, Canada and other jurisdictions.

5. How long does EcoServices retain personal information?

EcoServices will retain personal information as long as needed to comply with its contractual and legal obligations. If the personal information is not subject to contractual or legal obligations, EcoServices will retain the data for as long as is required for the original purpose for which it was collected.

6. How does EcoServices use cookies or other tracking technologies?

EcoServices uses cookies on this website. Cookies are small text files sent to and stored on users' computers that allow websites to recognize repeat users, facilitate users' access to websites and allow websites to compile aggregate data that will allow content improvements. Cookies do not damage users' computers or files. If you do not want cookies to be accessible by this or any other EcoServices website, you should adjust the settings on your browser program to deny or disable the use of cookies. The cookies that EcoServices uses on this site do not identify you. The cookies simply provide EcoServices with aggregate, anonymous analytics about the number of people visiting particular pages on this website.

EcoServices, LLC

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www.ecopower.aero

7. What additional information should specific users know?

Parents, Guardians and Children: This website is intended for visitors who are at least 18 years of age and the age of majority in their jurisdiction of residence. EcoServices does not knowingly solicit information from, or market products or services to, children. If you do not meet the age requirements set out above, please do not enter your personal information on this or any other EcoServices website.

Users from California: As defined by California's "Shine the Light Law," California residents may annually request and obtain information that is shared with other businesses for their own direct marketing use within the prior calendar year. EcoServices does not share your personal information with other businesses for their own direct marketing use.

Users from the European Union and other countries with privacy laws: You have the right to lodge a complaint with your national or state data protection authority, which may also be known as a supervisory authority. You also have the right to request access to and correction or erasure of your personal information, seek restrictions on or object to the processing of certain personal information, and seek data portability under certain circumstances. To contact EcoServices about a request to access, correct, erase, object or seek restrictions or portability, please use the contact methods indicated at the end of this notice.

Users from the United States: EcoServices does not collect Social Security Numbers through www.ecopower.aero EcoServices does, however, collect Social Security Numbers where required by law, such as tax and payroll purposes for its employees. When EcoServices collects and/or uses Social Security Numbers, EcoServices will take proper care by protecting confidentiality, limiting collection, ensuring access on a need-to-know basis, implementing appropriate technical safeguards and ensuring proper disposal.

8. How might EcoServices change this policy?

As EcoServices expands and improves this website, we may need to update this policy. This policy may be modified from time to time without prior notice. We encourage you to review this policy on a regular basis for any changes. The date of the latest version will be identified at the bottom of the policy.

9. How can you contact EcoServices?

If you have any comments or questions or if there are other things we can do to maximize the value of this website to you, please email InformationTechnology@ecopower.aero. If you wish to access, correct or update your personal information, or if you have questions about EcoServices' privacy practices in general or a complaint, please email dpo@ecopower.aero.

In the event that you are located in a country that will be governed by the General Data Protection Regulation and would like to contact the local Data Protection Officer, please note that in your email and your inquiry will be directed to the appropriate person.

Contacts

Data Privacy Officer
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